

ACCESS STATEMENT FOR BARNARD HOUSE

Introduction

Barnard House is a 3 bed roomed 4 stars Silver awarded Bed and Breakfast. We offer 2 double bedrooms with ensuite facilities and a family room with a private bathroom. We serve breakfast in the hall and there is a comfortable lounge and conservatory for guests use.

Pre-Arrival

- Bookings can be made by Telephone, Letter or E Mail.
- Our website is clear and simple to use.
- The access statement is published on the web site and available in print.
- The B&B is situated one mile from the railway station, 75 yds from the nearest local bus stop and one mile from the main bus depot for national busses. Great Yarmouth is flat with no hills to climb, therefore walking is easy.
- The B&B is approx one mile from the town centre and sea front attractions, although it is situated within the town.
- Anglia Taxis 01493 855855 offer a taxi service for wheelchair users.
- The B&B is not suitable for guest confined to a wheelchair as the bedrooms are situated on the first floor with a staircase of 15 steps. Guests who are able to manage stairs are welcome as the first floor is flat with no further steps to negotiate.

Arrival & Car Parking Facilities

- The B&B is approached from the road via double gates. There is a dropped kerb with a level concrete drive of 10 yds length and 3 yds width to the main door. This is illuminated at night. Un-restricted free parking is available on the street immediately outside the house and we are able to offer off- street parking for two cars.
- There is one door step into the house with an inner door.
- There is a sign outside the house with the telephone number.
- Help with luggage is offered

Main Entrance, Reception & Ticketing Area

- The house is entered via the main door. This a double door with one 4 inch door step. There is small inner lobby which proceeds to the main entrance hall. The floor is level with tiles and wood flooring with rugs as floor covering. The main entrance hall is as 15 feet by 20 feet and has double doors into the guests lounge. There are 4 other doors not for use by guests.
- Assistance is available if required. There is seating in the hall and writing materials are available
- Lighting is good with suitable overall lighting.
- Guest are escorted to their room and an explanation of facilities given
- Guests are given a key to their room and front door. Reception is not manned at all times but guests are informed when this is so.

Public Areas - Hall, Stairs, Landing, Corridors etc

- The public areas consist of the main entrance / breakfast hall, guests lounge, stairs (15 steps) landing and bedrooms. The ground floor is polished wood with rugs, and all other areas are fitted carpets.
- Door ways and skirting are painted white and walls are yellow.
- Doors in public areas are glass and to bedrooms wood. Doors are opened by hand.
- Lighting is good with lighting at a suitable level on throughout the night

Public Areas - Sitting room, lounges, lobbies etc

- There are 2 sitting areas for guests In the breakfast room and in the guests lounge
- Lighting is good and the guests lounge has a TV with teletext and subtitles
- Floors are polished wood with rugs.

Outdoor Facilities

- There is a garden and patio available for guests. Level grass and paved patio and path
- Benches and patio furniture are available.

Bedrooms & Sleeping Areas

- All the bedrooms are situated on the first floor with access via a stair case of 15 steps.
- Bedrooms are spacious with guest information available

Additional Information

- Smoke alarms are placed in all bed rooms and in public areas. Fire instructions are in bedrooms.
- Proprietor is trained in disability awareness
- Proprietors will facilitate the hire of special equipment by arrangement
- Dogs are welcome but should not be left unattended in bedrooms
- No Smoking throughout
- Medications and special dietary foods can be stored in a fridge
- Availability of staff to help